Within any industrial Operations department, there is a constant allocation of activities, tasks, plans and projects across individuals and teams that requires efficient Action Management. If these Actions are recorded on paper, spreadsheets, word processor documents, emails or disconnected applications, there is a lack of coordination and focus, lowering operations performance. The National Research Council Canada recommend that an organisation’s Action Management system:

- Provides delegates with clear directions
- Focuses on disciplined execution
- Fosters compliance with plans and standards
- Monitors ongoing adherence to performance, project or operational plans
- Effectively manages and addresses performance issues

To remedy these pains, companies across the world utilize j5 Action Management. This application allows users to Assign, Define, Manage and Track actions which are related to the processes managed in j5 Operations Management Software applications. These actions have a standard workflow which allows users to manage their part of the process with ease. The j5 Action Management application allows users to effectively monitor and complete tasks with clean Dashboards, Reports and Email Notifications that are customised to each user, job role or action source. j5 Action Management users have reported the following benefits:

- Easy to Use
- Consistent Actions
- Interact Actions with Operations Data
- Saves Time
- Eliminates Paper, Spreadsheets and Scattered Databases
- Advanced Workflow Capabilities
- Fast Search and Filtering
- Integration With Other Industrial Systems
- Integration With Other j5 Applications
- Real-time Action Monitoring
- Web Browser Based

"j5 has contributed to the efficient and stable operation of INPEX assets. Information is standardized and accurate."

Jinsen Li
General Manager
Information Management and Technology Unit
INPEX

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| **Safety** | We now get reliable, validated site information which is key for us to maintain compliance and ensure the safety of our workers and the general public. |
| **Supervisors** | Now I can issue instructions, and see that they are followed precisely. The worksheets collect and filter the important stuff from the units into a single sheet that I can also see on my mobile device. |
| **Production** | We now know exactly how well operations have responded to our targets, and if not why not. With the real-time information AND operations logs, we are fully informed to define the next day’s operations. |
| **Control Room** | We now have rich real-time info in our Shift Handovers, in our target management, in procedures like start ups, in permits etc. Not having this data would seriously impact our efficiency, production and safety. |
| **Engineering and IT** | Using a single, intuitive spreadsheet-like tool, we can control every aspect (content, calculations, workflow, communications, presentation etc.) in every worksheet across the organization. |
| **Management** | Making informed strategic decisions requires validated data from a huge number of sources presented in a way that we can easily understand. We can also easily distribute our instructions and make sure they are carried out correctly. |
| **Field Operators** | I am now connected to the rest of the team via my mobile and I no longer have to get back to the control room to find out what is going on. |