Are you happy with just part of the picture?

61% of paper logbook users admit they have no method of tracking operations procedures*

* J5 International “Operations Processes at Your Plant” Survey

Handover report: 23 November
Shift Start: 2h00 night shift
Shift End: 09h00
Incidents to report:
Date: 17/06/2017 Morning Handover
Outgoing Operator: Roger Copperfield
Incoming Operator: John Smith
Area: Distillation

08:32 Field operator called with valve on discharge. Says he needs clearance to isolate it. Will try and get hold of John.

09:04 Fire extinguishers being tested near main tank.

09:33 Informed Unit 2 is down for maintenance. (Wasn’t in handover)

09:45 FIC202 -> Manual opening up to increase level.

09:48 FIC201 -> Back to 30% (wasn’t aware this was being tested)

10:03 Permit HW22 .. work on hold waiting for gas measurements

10:25 Still can’t get hold of John. Operator still waiting.

11:12 Tech lead called to ask for test sample on position 34 in FIC203

“With our paper logbooks, we are totally isolated and have no idea what is happening across the plant.”

“We waste too much time at the end of shifts trying to cover everything that has happened.”

“Paper logbooks lack clear information, adding unnecessary risks to my shift.”

“Trying to find specific data in the piles of paper logs is impossible.”

“Paper is not weather resistant, making it difficult to read and record important information.”
“Now everyone in the organization is connected and fully informed about what is going on.”

“Our electronic system neatly brings in relevant logs, real-time data, permits, incidents, work instructions, targets, trends and more.”

“It’s not just logs, we now have other integrated operations management applications at our fingertips.”

“At the end of the shift, the system automatically collects all the important information into our Shift Handover.”

“We can also use mobile devices, meaning we are fully informed - and can record and send information - as we move around the site.”
PAPER LOGBOOKS AREN’T SEARCHABLE, FLEXIBLE, CLEAR, OR CONSISTENT.

68% of paper logbook users rely on personnel to find key shift information*

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